

non-residential charges metropolitan customers



non-residential metropolitan

annual service charges

Our annual service accounts are issued in July each year.

water

An annual service charge applies to all properties with access to our water main.

Non-residential property charges are based on the size of the meter.

meter size	price
20mm	\$279.00
25mm	\$435.90
40mm	\$1,116.00
50mm	\$1,743.70
80mm	\$4,463.90
100mm	\$6,974.90
150mm	\$15,693.40
200mm	\$27,899.50
250mm	\$43,592.90
300mm	\$62,773.80
350mm	\$85,442.10

Non-residential vacant land water charges are fixed at \$186.60 for 2011–12.

For non-residential strata titled units that share a meter, the charge is fixed at \$186.60 for 2011–12.



wastewater

An annual service charge applies to all non-residential properties with access to our wastewater (sewer) main. It is comprised of a charge based on the number of fixtures (toilets and urinals).

In 2011–12 the fixture based charges are:

number of fixtures	price
First fixture	\$690.50
Second fixture	\$295.60
Third fixture	\$394.80
Four fixtures and over (each)	\$429.20

Note: Fixture charges are cumulative.

For non-residential strata titled units that share fixtures, the minimum charge is \$429.20 for 2011–12.

Non-residential vacant land sewer charges are calculated by multiplying a rate (cents in the dollar) by the property's Gross Rental Value (GRV), which is supplied by the Valuer General. The minimum charge is \$227.40 for 2011–12.

drainage

An annual service charge applies to non-residential properties located within a declared drainage area. It is calculated by multiplying a rate (cents in the dollar) by the property's GRV. The minimum charge is \$85.25 for 2011–12.

charges for use

water

Meters are generally read twice a year. The first reading is taken between July and November, the second between January and May.

A single price per kilolitre applies to all water used.

The price for 2011–12 is 172.4 cents per kilolitre.

Note: Properties that include a residence are charged for the first 150 kilolitres at 119.2 cents per kL, then at the non-residential price for water use over that level.

wastewater

Sewer volume charges for non-residential properties are based on the assessed volume of wastewater discharged from the property into the wastewater system. The amount of discharge is calculated by multiplying water use (as registered on the water meter) by a 'discharge factor'. The discharge factor is the assessed percentage of water delivered to the property that is discharged directly into the wastewater system.

Discharge = water use (kL) x discharge factor

A standard 'discharge allowance' of 200 kilolitres applies to each property annually (not per meter reading). Where the assessed volume of wastewater discharged exceeds the 200 kilolitre allowance, a sewer volume charge is included on the Water Use account. The price per kilolitre of discharge for 2011–12 is 253.8 cents.

Sewer volume charge = (discharge - allowance) x price per kL

Customers may request a review of the discharge factor by calling our 13 13 85 account enquiries number. For more information visit www.watercorporation.com.au



How to contact us

account enquiries

(8am to 5pm weekdays) 13 13 85

TTY: National Relay Service on 13 36 77

You can also visit our website

www.watercorporation.com.au

or email

customer@watercorporation.com.au

This information is available in alternative formats on request.



www.watercorporation.com.au

customer correspondence

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