

residential charges metropolitan customers



metropolitan residential

annual service charges

Annual service charges accounts are issued in July each year.

water

An annual service charge applies to all properties with access to our water main. The fixed charge for the 2011–12 year is \$186.60.

wastewater

An annual service charge applies to all properties with access to our wastewater (sewer) main. It is based on the property's Gross Rental Value (GRV) which is supplied by the Valuer General. The charge is calculated by multiplying a rate (cents in the dollar) by the GRV.

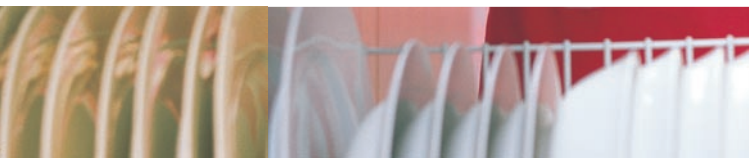
Metropolitan properties are subject to a minimum charge of \$302.30 in 2011–12.

drainage

An annual service charge applies to properties located within a declared drainage area. It is calculated by multiplying a rate (cents in the dollar) by the property's GRV.

Metropolitan properties within declared drainage areas are subject to a minimum charge of \$85.25 in 2011–12.





water use charges

Meters are generally read twice a year. The first reading is taken between July and November, and the second between January and May. To encourage the careful use of water, charges are structured so that the price per kilolitre increases as more water is used. The tiered prices apply over 12 months (they are not reset at each reading).

2011–12 Pricing Structure

WATER USE (kL)	Price (cents/kL)
0 – 150 kL	119.2
151 – 350 kL	153.5
351 – 500 kL	158.2
501– 550kL	190.1
551 – 950 kL	208.2
Over 950 kL	216.7

** Note: The approved 2011–12 price increase applies to usage after the first reading.*

are you registered for a concession?

If you hold a Concession Card, you could be entitled to a rebate or concession.

To find out whether you are eligible, or to apply for a concession, visit our website at www.watercorporation.com.au or call 1300 659 951.



How to contact us

account enquiries

(8am to 5pm weekdays) 13 13 85

TTY: National Relay Service on 13 36 77

You can also visit our website

www.watercorporation.com.au

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This information is available in alternative formats on request.



www.watercorporation.com.au

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