

# Terms and conditions

## Perth Zoo competition – Watermark Summer 2011/12

1. Competition commences at 8am on 1 December 2011 and closes at midnight on Friday 9 March 2012.
2. To be eligible, customers<sup>1</sup> must:
  - at the time of entry, be 18 years of age or over
  - occupy a residential property and have responsibility for the payment of the residential property account
3. Prize winners:
  - will be selected at random
  - will be notified by mail/email. No proxies will be accepted and proof of identity, to the satisfaction of the Water Corporation, will be required if requested
  - shall agree to participate in publicity or advertising as requested, and their participation shall be at no cost or expense to the Water Corporation
  - shall agree to have their name published by the Water Corporation in both internal and external publications as required
4. Prize/s:
  - consists of 1 (one) of 5 (five) 12-month family memberships to Perth Zoo OR 1 (one) of 5 (five) paw print and personalised adoption certificates.
  - are not negotiable or redeemable for cash
  - the winners will be drawn on 16 March 2012
5. The prize must be taken as supplied and cannot be varied, extended, exchanged, or redeemed for cash.
6. The prize may be transferred/gifted provided the recipients also meet the competition criteria (see No. 2 in Terms and Conditions).
7. The Water Corporation's decision is final and no correspondence will be entered into.
8. Employees<sup>2</sup> (including contract and agency staff) of the Water Corporation and their immediate families<sup>3</sup> are not eligible to enter or to win any prize offered in this promotion.
9. The Water Corporation shall not be liable for any loss or damage whatsoever (including but not limited to direct and consequential loss), or for any personal injury suffered or sustained, as a result of using any of the prizes.
10. The Water Corporation cannot alter these Terms and Conditions once the competition has started<sup>4</sup>.
11. Entry into this competition shall be deemed acceptance of the above Terms and Conditions.

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*1 Customer - is the person/s recorded on the Water Corporation's Customer Service Information System for bill delivery at the time of the draw.*

*2 Employees, contract and agency staff includes all those recorded on the Water Corporation SAP HR database.*

*3 Immediate family shall be deemed to include mother, father, son, daughter, brother, sister, husband, wife or defacto husband or wife, living at the same residential address as the employee, contract or agency staff.*

*4 As per lottery permit.*